## ISTINYE UNIVERSITY (DEPARTMENT OF CIVIL AVIATION CABIN SERVICES)

ATA102 DIL102

SHK102

SHK104

SHK106

SHK181

TRK102

Ataturk's Principles And History of Turkish Revolution II

Organization and Responsibilities in Airlines

University Elective Course (Foreign language)

Passenger Relationship Management

Internship (Professional Work)

General English-II

Turkish Language-II

Program Elective Course

| 1st SEMESTER |   |      |   |      |                            |
|--------------|---|------|---|------|----------------------------|
| CODE         | COURSE  | Т    | Р | ECTS | Language of<br>Instruction |
| ATA101       | Ataturk's Principles And History of<br>Turkish Revolution I | 2    | 0 | 2    | TR/EN                      |
| DIL101       | General English-I   | 2    | 0 | 2    | EN                         |
| SHK101       | Introduction to Civil Aviation                              | 3    | 0 | 4    | TR                         |
| SHK103       | Basic Aircraft and Flight Knowledge                         | 3    | 0 | 5    | TR                         |
| SHK105       | Aviation Terminology  | 3    | 0 | 4    | TR                         |
| TRK101       | Turkish Language-I  | 2    | 0 | 2    | TR                         |
| SHK210       | Communication in Aviation                                   | 3    | 0 | 5    | TR                         |
|              | University Elective Course (Foreign language)               | 3    | 0 | 5    | TR/EN                      |
|              | Т   | OTAL |   | 29   |                            |

| 3rd SEMESTER |   |   |   |      |                            |
|--------------|---|---|---|------|----------------------------|
| CODE         | COURSE  | т | Р | ECTS | Language of<br>Instruction |
| SEG001       | Manifest of Istinye I                         | 0 | 1 | 1    | TR                         |
| SHK201       | Normal Safety Rules                           | 3 | 0 | 5    | TR                         |
| SHK203       | Emergency and Safety Rules                    | 3 | 1 | 5    | TR                         |
| SHK205       | First Aid in Aviation                         | 2 | 1 | 5    | TR                         |
| SHK209       | Crew Resource Management in Aviation          | 3 | 0 | 5    | TR                         |
|              | Program Elective Course                       |   |   | 3    | TR                         |
|              | University Elective Course (Foreign language) | 3 | 0 | 5    | EN                         |
|              |   |   |   |      |                            |
|              | TOTAL   |   |   | 29   |                            |

| 4th SEMESTER |   |   |   |      |                            |
|--------------|---|---|---|------|----------------------------|
| CODE         | COURSE  | Т | P | ECTS | Language of<br>Instruction |
| SEG002       | Manifest of Istinye II                        | 0 | 1 | 1    | TR                         |
| SHK202       | Catering and Presentation on Board            | 3 | 1 | 5    | TR                         |
| SHK211       | Dangerous Goods Rules                         | 3 | 0 | 5    | TR                         |
| SHK291       | Quality Management in Aviation                | 3 | 0 | 4    | TR                         |
|              | University Elective Course (Foreign language) | 3 | 0 | 5    | EN                         |
|              | Program Elective Course                       |   |   | 3    | TR                         |
|              | University Elective Course                    | 3 | 0 | 5    | TR/EN                      |
|              | Program Elective Course                       |   |   | 3    | TR                         |
|              | TOTAL   |   |   | 31   |                            |

TR/EN

EN

TR

TR

TR

TR

TR

TR TR/EN

4

0 10 6

T: Theoric P: Practice

ECTS: European Credit Transfer System

Language of Instruction: Defines the medium of the course regardless of the language of instruction of the department.

| Elective Major<br>Area Courses |                                   |   |   |      |                            |
|--------------------------------|-----------------------------------|---|---|------|----------------------------|
| CODE                           | COURSE                            | т | P | ECTS | Language of<br>Instruction |
| SHK004                         | Economic Management in Aviation   | 3 | 0 | 3    | TR                         |
| SHK005                         | World Cultures and Destinations   | 3 | 0 | 3    | TR                         |
| MY0016                         | Corporate Culture and Brand       | 3 | 0 | 3    | TR                         |
| MYO017                         | Leadership and Teamwork           | 3 | 0 | 3    | TR                         |
| MY0018                         | Interview techniques              | 3 | 0 | 3    | TR                         |
| MYO019                         | Announcement and Diction          | 2 | 1 | 3    | TR                         |
| SHK010                         | Aircraft Types Training           | 3 | 0 | 3    | TR                         |
| MYO020                         | Social Responsibility Project     | 2 | 1 | 3    | TR                         |
| SHK012                         | Airport Ground Services           | 3 | 0 | 3    | TR                         |
| SHK013                         | Representation and Protocol Rules | 3 | 0 | 3    | TR                         |
| SHK014                         | Cabin Services Applications       | 2 | 1 | 3    | TR                         |
| MYO021                         | Self-improvement                  | 3 | 0 | 3    | TR                         |
| SHK018                         | Aviation Law                      | 3 | 0 | 3    | TR                         |
| SHK019                         | Advanced English Practices        | 2 | 1 | 3    | EN                         |
| SHK020                         | Research and Project Management   | 3 | 0 | 3    | TR                         |
| SHK021                         | Aviation History                  | 3 | 0 | 3    | TR                         |
| SHK022                         | Transport and Logistics           | 3 | 0 | 3    | TR                         |
| SHK017                         | Cabin Crew Professional English   | 3 | 0 | 3    | EN                         |
|                                | TOTAL                             |   |   |      |                            |